



## CARD Report – 13 October 2024

### **Number of files - From 1 January 2024:**

- a. We have received 64 new cases, that is, besides 34 active files inherited prior to 1 January 2024.
- b. From the total of 98 files, we issued eight kulu, five divorces and 22 terminations.

### **New Type of Application – Red Files**

Due to the alarming increase in family domestic violence, we have introduced a new form of application, the Red Files, to better assist the applicants in finalising their cases on an urgent and diligent basis. This change is necessary and relevant to the situation.

To qualify for a Red File, the applicant must provide documentation showing family domestic violence. Such documentation shall be reviewed and approved by CARD's legal team prior to qualifying a file to be a Red File.

We currently have three active Red Files.

### **Future Vision (2025)**

- a. Currently, we are in the process of reviewing and drafting all of CARD's policies and procedures, including but not limited to:
  1. Child Protection Policy and Code of Conduct;
  2. Working with vulnerable people policy;
  3. Conflict of Interest Policy and Procedure;
  4. Privacy and confidentiality Policy;
  5. Applications and Application Process Policy;
  6. Mediation and Marriage Counselling Policy.
- b. All such policies and procedures are to be streamlined with existing CARD branches in all states and territories. The time frame is the end of November 2024.
- c. Strengthen the collaboration between CARD Victoria and NSW to unify all processes and procedures.



## CENTRE FOR ARBITRATION AND RESOLUTION OF DISPUTES

- b. Hold workshops with all Imams in Australia involved in CARD, covering the new policies and any legal issues that may arise during the dealing with applicants to provide better legal protection for applicants, Imams and staff.
- c. Work on creating a marketing campaign that includes awareness of CARD's activities.
- d. Exploring possible partnerships with government and non-government organisations, including Islamic charities, to improve CARD's services to the Muslim Community.